Voiceflex Limited Terms of Service for Bundle SIP Trunks Effective 1st October 2023.

These Terms of Service are set out by Voiceflex™ Limited to cover Bundle Sip Trunks provided by Voiceflex™ Limited and its various operating divisions, namely: Frontier Systems; These are in addition to the Voiceflex™ Terms and Conditions.

Bundle SIP Trunks with inclusive UK 01/02/03 calls - the total number of inclusive calls per channel from an endpoint shall not exceed 5,000 minutes per month, with calls to 03 numbers not exceeding 15% of the total 01/02/03 calls. Where this inclusive allowance is exceeded then the excess usage will charged at the UK rate on the Customers IP tariff applicable at the time.

Standby Channels do not receive an inclusive call allowance.

Bundle SIP Trunks with inclusive UK Mobile calls - the total number of inclusive calls per channel from an endpoint shall not exceed 2000 minutes per month. Where this inclusive allowance is exceeded then the excess usage will charged at the UK mobile rate on the Customers IP tariff applicable at the time. Inclusive UK mobiles includes calls to the following call types only FM1- Telefonica UK Limited/ Sky UK Limited , FM3 - EE Limited/ Orange Personal Communications Services Limited, FM5- Vodafone and FM6 - Three. Calls to any other 07 numbers will be charged in accordance with the Customers tariff applicable at the time.

Standby Channels do not receive an inclusive call allowance.

Call centres, automated dialler traffic, or other methods of automatous dialling are not permitted on Bundle Products.